



Vehicles arrive and enter the line past the WELCOME / TRAFFIC FLOW member(s).



The car is greeted by an INFORMATION / SIZING member who ensures that they know all sizes needed. If not, they assist in providing directions on how to use our sizing template within the vehicle or safely assist with sizing outside the vehicle.



As the vehicle moves through the line they meet our ORDER TAKING team. The order is taken and provided to a RUNNER.



The RUNNER hands the order to an INVENTORY SHOPPER who picks out the shoes and places socks in the boxes. Once packed, the boxes are handed back to the same RUNNER for delivery to the correct car.



SAME RUNNER WAITS FOR SHOPPER(S)



Upon receiving the shoes, the car pulls forward to the TRAFFIC FLOW member at the end of the line to ensure that everything looks good and sends them on their way. If there is an issue with what was received, a TROUBLESHOOTER pulls the car up and out of the way to fix the issue.

